



# Member Solutions



Financial tools and resources to help you build exactly the life you envision.

CREDIT UNION

## 60th Annual Meeting

**Date:**  
Tuesday, April 24, 2018  
**Time:**  
6 to 8 p.m., business meeting, followed by dinner.  
**Location:**  
DiVieste Banquet Room, 754 North River Road, Warren.

The dinner cost for Members is \$7; the cost for non-member guests is \$14.

To make your reservation, please call our TeleServices Department before April 20, 2018.

For more information, visit [www.sscu.net/annual-meeting](http://www.sscu.net/annual-meeting).

## Coming Soon:

### Fraud Text Alerts for 7 17 Visa® Debit Cards

As part of our ongoing effort to protect members against fraudulent activity, in the near future, 7 17 Visa® Debit Cardholders will have the option to enroll in Enfact Fraud Text Alerts. This will be a free service but will require you to enroll.

Please watch for more information or visit [www.sscu.net/Enfact](http://www.sscu.net/Enfact) for details as they become available.



## Welcome to our new Member Solutions!

You may have noticed that our newsletter has undergone a makeover. This new look and design has been created to provide a more consistent experience across the refreshed 7 17 brand, incorporating the new logo, new color scheme and new design elements. We're offering the same great content and tools to help guide your path to your financial goals in an easier-to-read format with a modern design. We hope you enjoy this new design, and we look forward to communicating to you all of the latest news from 7 17 Credit Union.

## Branch updates coming, new Canfield office planned

Only through the support of our member-owners has 7 17 Credit Union grown to be the financially strong financial cooperative it is today. Long-term growth has positioned 7 17 to give back to our members by offering new products and services as well as the latest banking technologies each year. To continue to support our members and the communities we serve, we are pleased to announce upcoming plans for a few of 7 17's branches, including a new location.

### Vienna branch update (585 Youngstown-Kingsville Road)

Opened in 1979, the Vienna office is the second oldest 7 17 branch and the first to be renovated with a modern look. Since late-2017, this branch has been undergoing a transformation to address some structural issues, to support and enhance our members' financial needs, and to reflect the new 7 17 Credit Union brand. The branch has remained open during the project. The construction is nearly complete.



Exterior of the Vienna branch during construction.

### New Warren branch coming in 2019 (same location at 3181 Larchmont Ave. NE)

Our continued growth has again led 7 17 to a point where we have exceeded the capacity of our current Operations Center. After extensive research, it was decided to expand our Larchmont campus by adding a new, state-of-the-art, full-service branch on the same campus. Additional land next to the property was purchased for construction of the new Larchmont branch. In time, the existing branch will become expanded space for the back-office operations, positioning the Credit Union well for future growth.

Construction of the new branch is set to begin in mid-2018 and be completed in the spring of 2019. During the construction, members can continue to use the existing branch lobby, drive-thru, and ATMs without interruption.



Exterior artist's rendering of the new Larchmont branch prototype.

Continued next page.

## Membership and Share Account Agreement and Disclosure updated

7 17 Credit Union has updated the Membership and Share Account Agreement and Disclosure. Among the updates is the Membership Par Value Requirement in the Truth-in-Savings disclosure, which explains how you become and remain a member in good standing. To request the updated document, please visit any branch office or contact our Call Center. You may view it online now by visiting [www.sscu.net/downloads](http://www.sscu.net/downloads).

Note: You will be able to view this document on the new website by visiting [www.717cu.com/downloads](http://www.717cu.com/downloads) when it goes live on April 17.



## Branch updates Cont...

### New Canfield branch coming in 2019

7 17 Credit Union is pleased to announce that we are expanding our number of branches in Mahoning County to four when we complete construction of a new, state-of-the-art branch at 4280 Boardman-Canfield Road, in Canfield. This new, full-service office will follow the prototype design of the Larchmont office, only with a smaller floor plan. The Canfield branch will offer lobby and drive-thru services as well as ATM access. Construction of the new branch is set to begin in mid-2018 and be completed in the spring of 2019.



Artist's rendering of the new Canfield branch

Please visit our new, responsive website, [www.717cu.com](http://www.717cu.com) (available mid-April 2018), for information about these and other updates.

Source: Artist's renderings supplied by Baker Bednar Snyder & Associates Inc.

## 7 17 Credit Union launching new website

7 17 Credit Union is pleased to announce the launch of its new website in April.

The new website, [www.717cu.com](http://www.717cu.com), will feature the latest responsive design techniques to give Members a consistent user experience whether on a desktop computer, laptop, tablet or smart phone. This will not cause any changes for your online and mobile banking access as well as your access to eStatements.

The site is scheduled to go live on Tuesday, April 17. When the site does go live, it may take a day or two for changes to take effect

through various internet service providers. This may create short-term access issues. We will do everything possible to avoid or minimize such issues.

Though the current site's URL will redirect to the new site once it's live, we encourage you to update your devices and begin using [www.717cu.com](http://www.717cu.com) on the date of the site launch.

### Email Changes

Employee and company email addresses will eventually carry the extension of

"@717cu.com" to provide consistency with the new website URL and overall brand update. Because of the use of a variety of systems, it is possible that for a time some emails coming from the Credit Union will have the new "@717cu.com" extension and some may have the existing "@sscu.net" extension.

For more information and for a list of Frequently Asked Questions about the new website, please visit [www.sscu.net/new-website](http://www.sscu.net/new-website).

## ATM Upgrade Announced

In mid- to late-April, 7 17 Credit Union will be upgrading more than a dozen of our free-standing ATMs. The upgraded ATMs offer members the latest technology, a better user experience, and peace of mind that their transactions are protected by enhanced security features, including anti-skimming technology. Not only will the ATMs provide more convenience to the user, but the switch is projected to save the Credit Union money with reduced servicing and maintenance costs, a savings that will be used to continue to better serve the Member.

During the upgrades, each ATM will be out of service for up to one day. We apologize for any disruption this may cause. For more information, visit [www.sscu.net/ATM-upgrade](http://www.sscu.net/ATM-upgrade).

### Key features:

- Easy-to-use touch screen
- One slot for checks and cash, no envelopes needed
- Latest monitoring and security software



Respectfully.  
Yours.