

Member Assistance Programs

PROGRAM	SERVICES	CONTACT INFORMATION
Alliance Community Outreach Program - ESOP	Home purchase counseling – budgeting	330.469.5426
Apprisen	Budgeting assistance.	www.apprisen.com 800.355.2227
Big Reach Center of Hope	Free food and clothing once a month Must provide proof of income and residency and have a photo ID, proof of birth or proof of custody	www.bigreachministries.org 330.553.3278 ext 233 11767 Lisbon Rd. PO Box 53 Greenford, OH 44422
Budget Help	Manage your monthly expenses with a bill calendar: CFPB Bill Calendar	Consumer Financial Protection Bureau 1700 G St. N.W. Washington, D.C. 20552 (855) 411-2372
Catholic Charities	Mortgage Payment Assistance – currently very limited funds – budgeting workshops	330.744.3320 - Mahoning 330.393.4254 - Trumbull 330.297-7745 - Portage
City of Warren Community Development	Assistance program	330.841.2595
Emergency Monthly Housing Assistance Program	Monthly housing assistance program. Not available to residents living in Warren, Niles, Girard and Newton Falls	Greg Bugnone 330.675.2000
Emmanuel Community Care Center	Food Bank	Sister Jean Orsuto 330.545.4301 2 North State Street, Girard
Family and Community Services	Housing and Emergency Support Services (HESS) provides housing and food support to families and individuals experiencing a crisis in Portage County.	705 Oakwood St. Suite 221 Ravenna, Ohio 44266 330.297.7027
Neighborhood Development Service	State, government & local mortgage payment assistance	Liz Atkinson 330.297.6400 Ext. 248
HOPE Counseling Service	Provides budget counseling, but does not provide financial assistance	www.995Hope.org 888-995-HOPE (888-995-4673)
KOFE (Knowledge of Financial Education)	It is a free financial education and counseling service offered to our members committed to helping members reach their goals.	https://affiliates.kofetime.com/717cu 1-844-321-2984
Lutheran Services in America	Utility Bill Assistance	800.664.3848
Lutheran Social Services	Domestic Violence, Food and Housing Assistance	Jason Zielinski (ph. 614-228-5200 x1550) or email to jzielinski@LSSCO.org
Mahoning County Job & Family Services		330.740.2073
MCAPS	Mahoning County Energy Assistance	330.747.7921
Merck Drug Assistance		800.727.5400
Pennsylvania Foreclosures	HEMALP (Homeowners Emergency Mortgage Assistance Loan Program) helps members who are facing foreclosure. Act 91, which is what our PA attorney sends to them prior to the actual foreclosure action commencing must be received by the borrower. The Act 91 will have attached to it information pertaining to attorneys and CCCS programs. PA law allows approx 30 days to locate counsel/seek assistance through CCCS programs. If the CCCS program feels they qualify, then the CCCS will direct them to HEMALP. These loans may bring the member current and essentially reinstate him. PHA will then place a second mortgage on the	800-342-2397

	property. It is up to the member to remain current. If he fails to do so, then the foreclosure process starts all over again.	
Pfizer Drug Assistance		800.717.6005
PHH Financial Hardship Assistance	For members whose loan is being serviced by PHH who are experiencing financial hardship	www.mortgagequestions.com 800-750-2518
Rhonda's Kiss	Cares for patients' non-medical needs; assist in covering costs of rent, utilities, wigs, oncology massage, transportation costs, as well as, any other unexpected cost involved in the holistic care of the patient.	216-429-5402 https://rhondaskiss.org/site/
Salvation Army		Mahoning: 330.746.8403 Portage: 330.296.7371 Trumbull: 330.392.1573
Smart Choice Food Source	Multiple options available. Changes monthly. Reduced cost for food. Example: 3 weeks of food for \$35	http://www.smartchoicefood.com Patricia Mackey (866) 643-0877 ext. 107 or 330-883-2857
St Paul the Apostle Catholic Church, New Middletown Ohio	Source of assistance for food	Lee 330-774-2922 or Mary Ann 330-542-9857 or text 330-651-1792
TCAP	Trumbull County Energy Assistance	330.393.2507
TCAP (Trumbull County Action Program) Food Co-Op	The TCAP Food Co-Op offers local shoppers fresh groceries and canned goods at a largely discounted price. There is no membership required. Senior citizens 55 and over receive 10 percent off all items every Thursday. Cash, checks and food stamps are accepted. The store is open Monday through Friday from 9 a.m. – 4 p.m. and closed on holidays.	Open Mon-Fri: 9:00 am – 4:00pm. Closed holidays 1230 Palmyra Rd. SW Warren, OH 44485 330.393.2507 x 294 www.Tcaphelps.org CATS Transportation: 330.395.2287
Trumbull 211	Referral service for food, utilities or housing	330.393.1565 or can text Help Network 898211 and will give available food pantries in the area
Trumbull County Job & Family Services	Can pay up to \$3,000 for people experiencing difficulties if it will get them caught up and they can afford to pay. No lien is filed.	330.675.2203
Trumbull County Treasurer	Work out real estate tax delinquency issues and payment schedules; view sheriff's sale list	330.675.2436
Trumbull County Veteran's Service	Service for honorably discharged veterans to assist in identifying potential benefits.	330.675.2585 http://veterans.co.trumbull.oh.us
United States Department of Agriculture	Home loans and grants available for homeownership.	614-255-2400 www.rurdev.usda.gov/OH
United Way		330.369.1000
Urban League		330.394.4316
Veterans Assistance		866.789.6333 / 330.675.2585